

Experience

Senior UX Designer

Optum 2025-present

Leading design and strategy for behavioral health benefits and care journeys.

Senior Product Designer

AbleTo 2022-2025

Led design for CBT-based behavioral health coaching and therapy programs.

Senior UX Designer

CVS Health 2020-2022

Designed high-impact patient experiences for CVS MinuteClinic and Covid-19 testing.

Product Designer

Design Consultant 2017-2020

Provided user research and design services for healthcare and e-commerce focused clients.

UX Designer

Williams Sonoma 2016-2017

Designed digital shopping experiences across the WSI brand family (West Elm, Pottery Barn, etc.)

Education

Occidental College B.A. Media Arts & Culture

General Assembly UX Design Program

Project areas

enrollment eligibility onboarding

care navigation + wayfinding

insurance benefits patient intake

scheduling notifications

information architecture global nav

EHR + provider tooling

Process + skills

ux audits competitive assessments

stakeholder + user interviews

journey maps service blueprints

design workshops concept models

user flows wireframes prototypes

usability testing visual design

service design accessibility

product strategy + prioritization

Tools

Figma (Jam, Make) Miro Maze

UserTesting Rally Jira Confluence

Fullstory Looker Mixpanel

Slack Microsoft Teams

Copilot Claude (Design) ChatGPT